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2

# Personnel

- Most important laboratory resource
- Recruitment and Retainment

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# Personnel

- Most important laboratory resource
- Recruitment and Retainment
- Competency and Competency assessment
- Training and Continuing education
- Employee performance appraisal
- Personnel records

*position  
clates  
benefits*

## 4

# Purchasing and Inventory

- supplies and reagents are always available when needed;
- high-quality reagents are obtained at an appropriate cost;
- reagents and supplies are not lost due to improper storage, or kept and used beyond expiration.



QC

## Quality Control

- monitor the examination (analytic) phase of testing.
- Goal: detect, evaluate and correct errors
- monitor quantitative, qualitative and semiquantitative tests.



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