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Introduction to Effective Communication Skills

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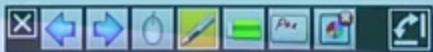
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What are the mediums of Communication?

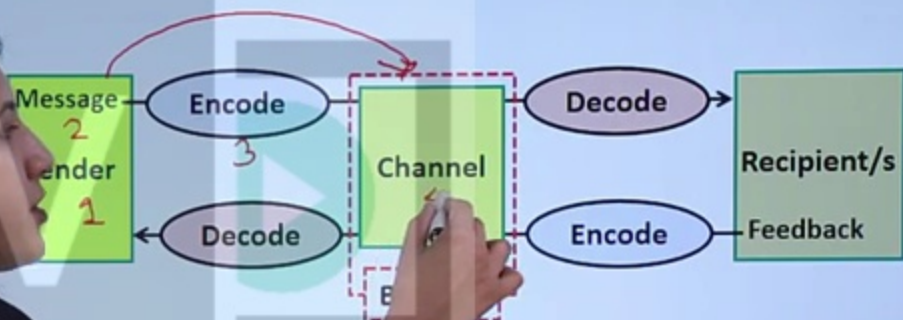


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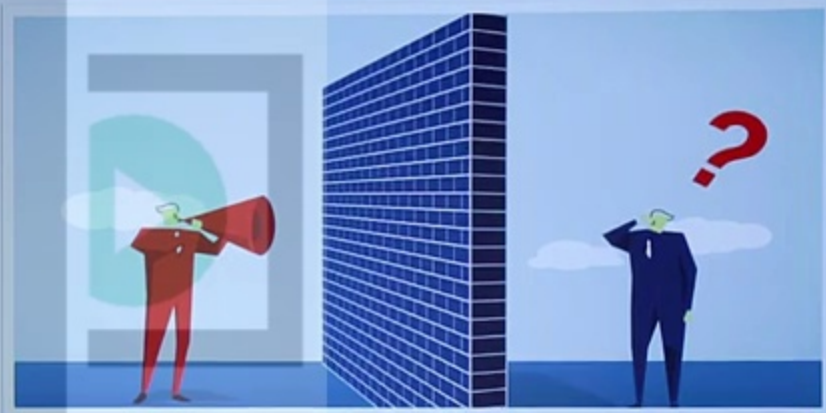
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Understanding the Process of Communication



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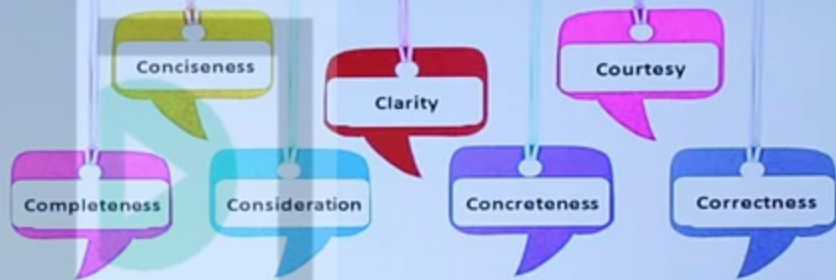




- ✓ Physiological factors
- ✓ Environmental factors
- Psychological barriers
- Cultural barriers



7 C's of Communication



1. **Completeness** - It helps build trust
2. **Conciseness** - Saves time
3. **Consideration** - Improves stability
4. **Clarity** - Makes comprehension easier
5. **Concreteness** - Reinforces confidence
6. **Courtesy** - Improves relations
7. **Correctness** - Build confidence





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