



The General Authority
for Healthcare
Accreditation &
Regulation (GAHAR)
EGYCAP Training
Program



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Empowerment and Involvement of Patient and Family



PCC. 08 Implementation Tips:-

Invite questions

•Encouraging patients to ask questions can be as simple as saying, "What questions do you have?" This specific wording creates the expectation that they should ask questions.





The hospital has an approved policy guiding the process of patient and family education

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Empowerment and Involvement of Patient and Family

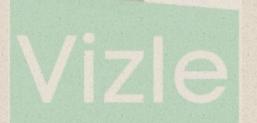




PCC. 10 Implementation Tips:-

Other strategies for patient education success

Take advantage of educational technology.





Empowerment and Involvement of Patient and Family





PCC. 12 Implementation Tips:-

- Policy should address each type of consent
- Validity of consent should be relevant to patient needs, laws and regulations; and hospital policy.

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