



# The General Authority for Healthcare Accreditation & Regulation (GAHAR) EGYCAP Training Program





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# Empowerment and Involvement of Patient and Family



## PCC. 08 Implementation Tips:-

### Invite questions

- Encouraging patients to ask questions can be as simple as saying, "What questions do you have?" This specific wording creates the expectation that they should ask questions.

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PCC. 10 EOC



1. The hospital has an approved policy guiding the process of patient and family education





## PCC. 10 Implementation Tips:-

Other strategies for patient education success

- Take advantage of educational technology.





## PCC. 12 Implementation Tips:-

- Policy should address each type of consent
- Validity of consent should be relevant to patient needs, laws and regulations; and hospital policy.

- Staff training



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