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Defining “Digital Transformation”

Front Office Applications

The biggest driver for digital transformation is the shift of applications from back office enablers, to front office drivers of business value. This creates huge pressure to iterate quickly rather than optimize cost.

Self-Service Process

ITIL / ITSM practices organized platform and middleware teams into central functions that optimized for cost rather than enablement. Groups need to empower internal audiences to self-service to improve agility.

Cloud Adoption

Traditional datacenters are being replaced with adoption of multi-cloud infrastructure, including private cloud. Focus is on API-driven consumption and providing a library of services to accelerate application development.

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Necessary Changes

Ownership of Process Domain

Each team is organized around the ownership of a particular process domain.

This could be provisioning of infrastructure, but abstracts the specific technical designs of the underlying platform.

Self Service Driven Enablement

Each team provides access to the resources via an API or self service mechanism they are responsible for. This enables a center of excellence without gatekeeping.

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Vault

Provides the foundation for cloud security that leverages trusted sources of identity to keep secrets and application data secure in the cloud operating model

- ✔ **Secrets management** to centrally store and protect secrets across clouds and applications
- ✔ **Data encryption** to keep application data secure across environments and workloads
- ✔ **Advanced Data Protection** to secure workloads and data across traditional systems, clouds, and infrastructure.

 2T+ Transactions	 1M+ Monthly D/Ls	 300+ Enterprise Customers
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Container Platforms

Empower Developers to Self-Service Deployments

Container Platforms provide developers a self-service way to deploy their applications and manage lifecycles. Everything from deployment, configuration changes, scale up/down, and decommissioning is API driven

Consistent and Scalable for Operations

Operations teams maintain a consistent platform, regardless of the application or framework. Containers allow a single portable unit to be managed, and container platforms provide a consistent way to run them. Operations is responsible for the platform and enablement of developers.

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