

Chapter 2

The Health Care Delivery System

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Challenges to Health Care

- Uninsured patients
- Reducing health care costs while maintaining high-quality care for patients
- Improving access and coverage for more people
- Encouraging healthy behaviors
- Earlier hospital discharges result in more patients needing nursing homes or home care

National Priorities Partnership

- Promote best practices
- Promote prevention, treatment, and intervention practices for the leading causes of mortality
- Ensure person- and family-centered care
- Make care safer
- Promote communication and care coordination
- Make quality care affordable

Institute of Medicine (IOM)

- Nurses need to be transformed by:
 - Practicing to the full extent of their training
 - Achieving higher levels of education through an education system that provides seamless progression
 - Becoming full partners with physicians and other health care providers in redesigning the health care system
 - Improving data collection and the information infrastructure for effective workforce planning and policy making

Health Care Regulation and Reform

- Regulatory and competitive approaches
 - Professional standards review organizations (PSROs)
 - Created to review the quality, quantity, and cost of hospital care provided through Medicare and Medicaid
 - Utilization review (UR) committees
 - Review admissions, diagnostic testing, and treatments ordered by physicians who cared for patients receiving Medicare

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Health Care Regulation and Reform (Cont.)

- Prospective payment system (PPS)
- Diagnosis-related groups (DRGs)
- Capitation
- RUGs
- Profitability
- Managed care
- “Never Events”

Health Care Regulation and Reform (Cont.)

- Patient Protection and Affordable Care Act
 - Access to health care for all
 - Reducing costs
 - Improving quality
 - Provisions include
 - Insurance industry reforms
 - Increased funding for public programs
 - Improved coverage for children

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